

Quality Policy

Ecore Construction Ltd is committed to achieving consistently high standards of service and we firmly believe that quality improvements are best achieved on the firm foundation of a quality system. It is therefore our intention:

1. To operate our business in accordance with quality management practices and thus be able to ensure, obtain the standard of service specified and, where possible, that their needs and expectations are exceeded.
2. To nominate certain staff and charge them with the continuous examination and improvement of our system in consultation with employees, partners, designers, subcontractors, suppliers and other stakeholders, as applicable.
3. To comply, as a minimum, with all contractual and other requirements.
4. To ensure that adequate resources are made available in all areas.
5. To charge senior management with the task of establishing and reviewing policy, objectives and targets on a regular basis.
6. To provide appropriate training to ensure that all employees develop an understanding of the importance of quality in their work; to accept the need to employ only those working practices which will assure the required standard of quality, and to raise the overall competency levels of the workforce.
7. To ensure a timely response to complaints from stakeholders.
8. To bring the contents of this policy to the attention of all employees and make it available, when requested, to interested parties.

Ecore